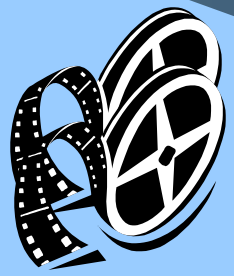
# Welcome Aboard!

Naval Healthcare Support Office
Jacksonville, Florida



# Topics to Be Covered

- A Note From the Officer in Charge
- NHSO Vision and Mission
- What do we do?
- Who We Are?
- Things You Need to Know
- On- and off-duty functions
- Helpful links

# A Note from the Officer in Charge

I would like to take this opportunity to welcome you and your family to the Jacksonville area and to Naval Healthcare Support Office Jacksonville.

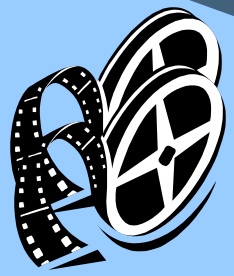
NHSO Jacksonville was established as a field office of the Bureau of Medicine and Surgery. Through our professional knowledge and experience, the staff at NHSO Jacksonville provides an array of expertise to the commands in our Area of Responsibility. We place specific emphasis on fleet support and ensuring that active-duty personnel remain in a constant state of readiness. We consider ourselves to be the model of excellence and the leader in providing 21st century healthcare, service and support.

I sincerely hope your tour of duty here at Naval Healthcare Support Office Jacksonville will be enjoyable, rewarding and satisfying to your goals and Naval career.

CAP[illegible]ters

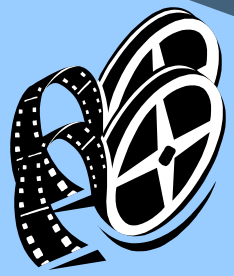
# Let’s Begin

The Naval Healthcare Support Office Jacksonville (NHSO Jax) provides a wide variety of resource management support to the Navy commands in our Area of Responsibility (AOR). The AOR extends worldwide providing credentialing and privileging support to reserve medical and dental officers. In the following slides you will get a preview of what we do. Please don’t hesitate to ask questions or suggest improvements to the presentation. You are now part of the NHSO Jax team! Welcome Aboard.



# Our Mission

- Provide oversight and resource management, healthcare operations, business planning, and facility support.
- Provide information, consultation, situational training, and technical and professional support.
- Provide contingency planning for medical & dental treatment facilities.
- Provide technical assistance in healthcare matters to responsible line commander, as requested.
- Manage the Centralized Credentials and Clinical Privileging Program for the Department of the Navy and healthcare providers.
- Manage the navy’s overall Credentialing and Privileging Program.



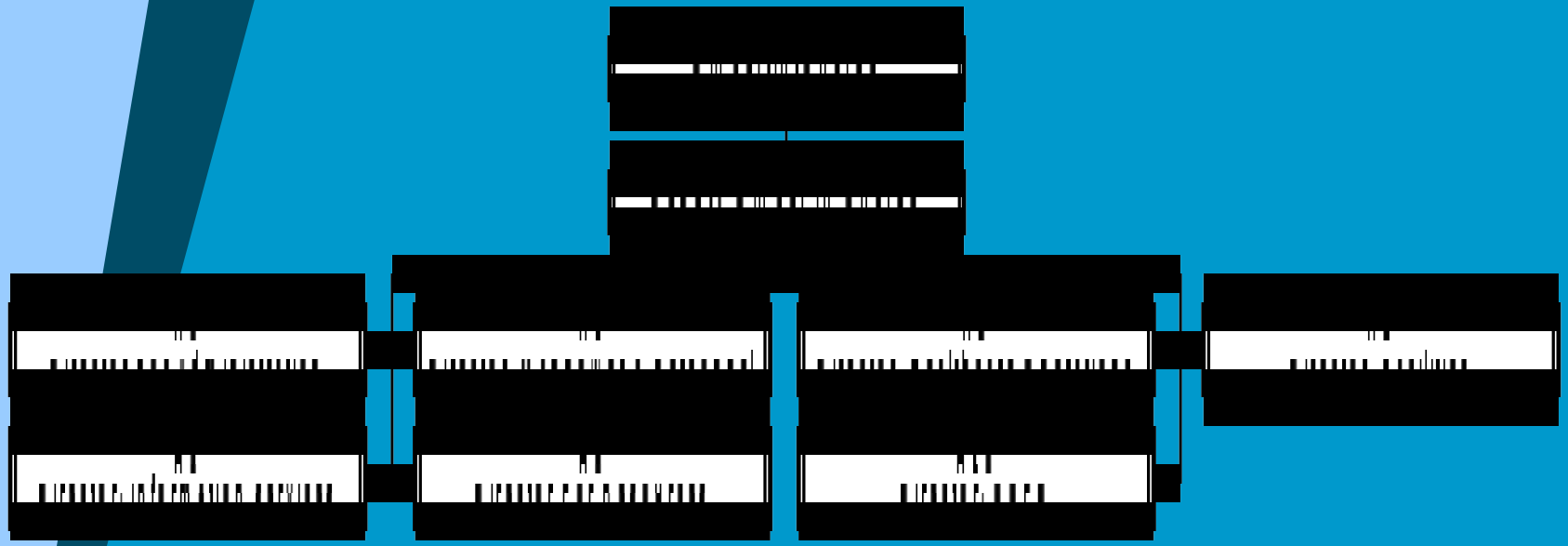
# Vision

Our vision is to be the model of excellence and the leader in providing 21st century healthcare, service and support.

# Who are we?

- Administrative Services
- Management Information Systems
- Resource Management
- Facilities
- Healthcare Operations
- Plans, Analysis, and Evaluation
- Centralized Credentialing and Privileging
- Corporate Medical and Dental Staff Services

# Organizational Chart



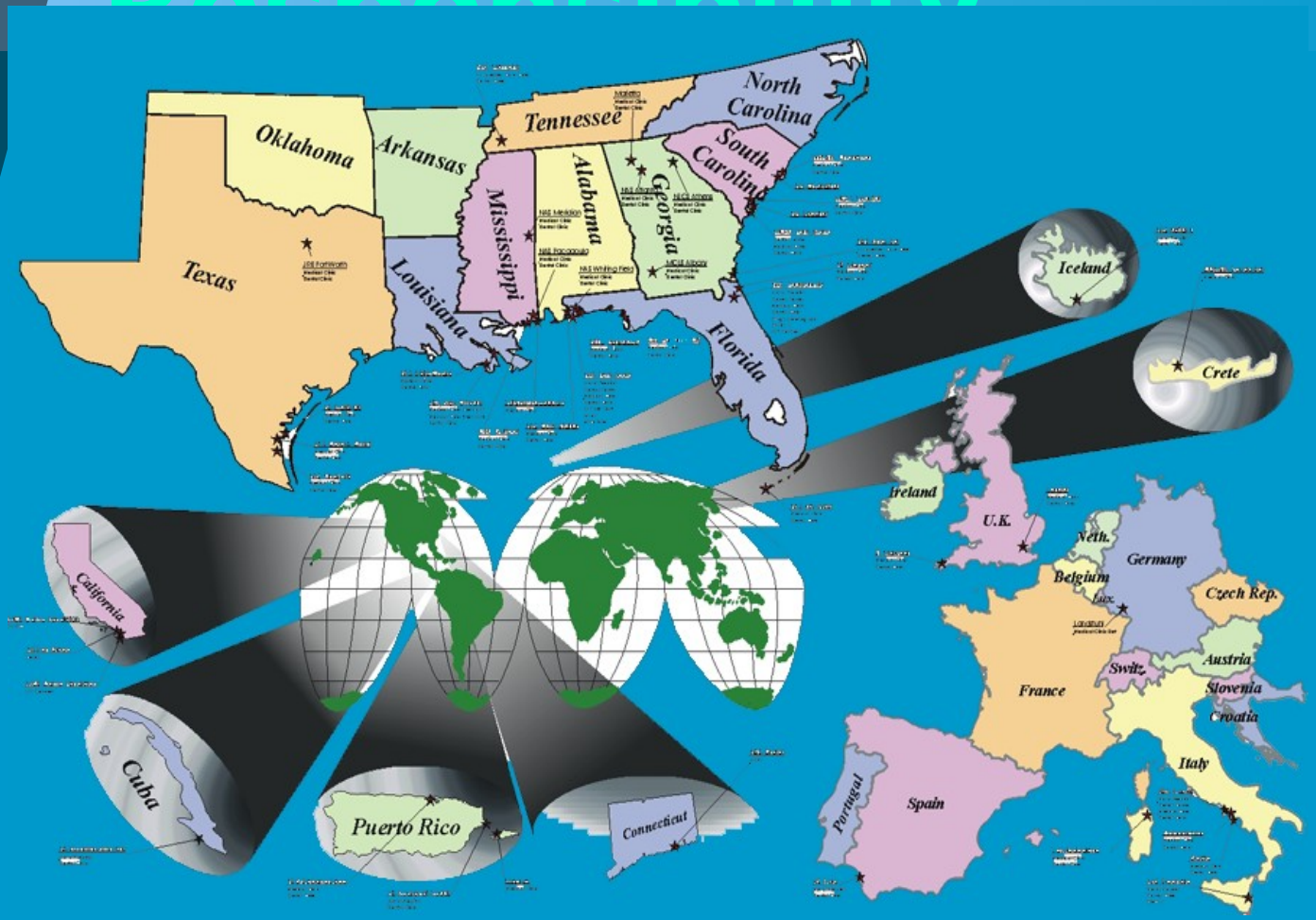
# What do we do?

- **Administrative Services** – leave, awards, postal services, education and training, TAD, PSD support, and other administrative functions.
- **Management Information Systems** – computers, local-area network, website production, video-teleconferencing, and graphics design.
- **Resource Management** – accounting, financial review, budget analyses, manpower support, and purchase card management.
- **Facilities** – special projects, military construction liaison, design and construction process management, supply, custodial services, and safety.

# What do we do?

- **Healthcare Operations** – development and coordinating of major clinical, business, and operational (POMI) initiatives throughout our AOR.
- **Plans, Analysis, and Evaluation** – collect and analyze data, and assist healthcare providers in using computer systems and information to improve healthcare.
- **Centralized Credentialing and Privileging** – maintain & manage of individual credential and professional files for all Navy Reserve medical & dental professionals, credential & privileging review, and ensure healthcare providers are fully qualified.
- **Corporate Medical and Dental Staff Services**– revise bylaws and Navy credentials/privileging policy; interpret JCAHO medical staff standards and higher authority policy, e.g. SECNAV. Provide training/consultation to Navy medical and dental staff community.

# Area of Responsibility




CCPD and the Corporate Credentialing and Privileging

AOR is **WORLDWIDE** and includes all operational for

# Things I need to know

- Monthly Quarters is held the second Wednesday of each month in the parking area on the side closest to the Youth Center.
- Working hours are 0730 to 1600, Monday through Friday.
- Command duty – All E-6 and below are required to stand command duty officer watch.
  - Duty phone operator until 1700, when you make final rounds and lock up the building.
  - Duty cell phone after working hours.
  - Weekend duty – must make daily rounds of building.

# Things I need to know

- Command information is communicated via Plan of the Week, E-mail and the Intranet.
- Training is held every Wednesday afternoon, with some exceptions.
- Mailing address: PO Box 140, Jacksonville FL 32212

# Command Functions

- Multicultural Day
- Survivor I – The Trivia Game
- Survivor II – The Sequel
- Mucki Lucki Island Navy Trivia
- Halloween – costumes and pumpkins
- Christmas Party
- Command picnics
- Sports Day

# Community Involvement

- Habitat for Humanity
- Ronald McDonald House
- Combined Federal Campaign
- Navy/Marine Corps Relief
- Shipmates with a Heart
- Paint the Town
- Special Olympics
- St. Johns River Cleanup
- Holiday food drive
- Florida/Georgia Blood Alliance
- NAS Jacksonville Air Show
- Jacksonville Zoo
- Boy/Girl Scouts of America

# Useful Websites

- http://hso-web/
- http://nhso.med.navy.mil/
- http://navymedicine.mednavy.mil
- http://www.tricare.osd.mil/
- www.jacksonville.com

# Welcome to the team!

You have now seen an overview of what HSO does, who we are, and other important information. For a more detailed look at where we are going and our guiding principles, check out the HSO Strategic Plan and Guiding Principles. Click on the logo below: